

Further Reading:

Enabling Multiple Points of View

► **Diverse Voices Matter: Improving Diversity in Patient and Family Advisory Councils**

Author: Kendra Jones

Source: Institute for Patient- and Family-Centered Care, January 2018

Length: 18 pages

Provides guidance on creating diverse advisory councils that represent the communities being served.

[Link](#)

► **Conflict Is Normal**

Authors: L. Michelle Bennett, Howard Gadlin, and Christophe Marchand

Source: National Cancer Institute Collaboration and Team Science Field Guide (2nd Edition), Chapter 10, Updated May 2018

Length: 11 pages

This comprehensive guidebook on establishing and preparing a research team includes a chapter on understanding, managing, and resolving conflict (Chapter 10). The guidebook also includes other helpful chapters covering topics such as fostering trust, creating a shared vision, and strengthening team dynamics.

[Link](#)

► **What Is Groupthink?**

Author: Kendra Cherry

Source: Verywell Mind, fact checked on April 18, 2020

Length: 6 pages

Discusses the problem of “groupthink”—when the entire group strives for consensus by setting aside their own beliefs and opinions. The article discusses way to ensure that team members express their views to prevent groupthink from occurring.

[Link](#)

► **How to Disagree at Meetings in a Positive and Productive Way**

Author: Matthew E. May

Source: American Express, January 19, 2012

Length: 5 pages

Advice for leaders and contributors to encourage productive disagreement in meetings.

[Link](#)

